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I hereby certify that the following documents are attached hereto in regard to U.S. Patent No. 6,850,524, issued February 1, 2005 to Troxel, et al., entitled SYSTEMS AND METHODS FOR PREDICTIVE ROUTING.

PAGE 1/1 * RCVD AT 4/29/2008 5:23:05 PM [Eastern Daylight Time] * SVR:USPTO-EFXRF-5/1 * DNIS:2738300 * CSID:720 377 0779 * DURATION (mm:ss):01-32

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